

## Dear Guests...

We want to reach out and share with you all, what we here at **Owen Sound Hyundai** are doing to protect ourselves, our guests and our families during this unprecedented times. Keeping you and our employees safe is a top priority, so we wanted to share the steps we're taking in response to Coronavirus (COVID-19). We're developing preventative measures to maintain a clean, healthy environment in our store. First and foremost, we've ramped up cleaning efforts. The store is being cleaned hourly, with sanitizing solutions used in high-touch, high-traffic areas. We also have employees dedicated to cleaning key areas throughout the day, and even more importantly, our guests property. We have made a commitment over the past few years to return every guests vehicle "Cleaner than when it was dropped off for Service", to step up that promise and make sure every guests vehicle is returned "disinfected". We will wipe down your steering wheel, gear shifter and all touchable door panels and handles. We have a dedicated person on staff doing this! We have also implemented a procedure to wipe down the interior of every vehicle on our lot, both New and Used....and our Sales staff has been told to wipe them down again after each and every test drive. In an effort to do our part, we are also prepared to assist when we can with offering up a valet service to get your vehicle here and returned to your home or work, for most maintenance needs. This is the same for Sales, if you are more comfortable with us bringing the vehicle you are interested in, to your place of work or home, we can work with you to make this happen as well. We will accommodate as best we can to conclude any transactions over the phone. We are open 24 hours a day at [www.owensoundhyundai.com](http://www.owensoundhyundai.com)! If you are more comfortable virtual shopping, we are more than welcome to assist! We met with every staff member, and asked them to refrain from travel, gathering in mass populated areas, clean their work stations, their homes, etc....anything they can to 'do our part', including washing their hands several times a day, until this is under control. In closing, we hope everyone remains calm, stays healthy and think positively. Spring is less than a week away! Safe travels. We will get through this!

Your friends at Owen Sound Hyundai.

**OWEN SOUND**



**HYUNDAI**

[www.owensoundhyundai.com](http://www.owensoundhyundai.com)